

COVID19: 100% GUARANTEED REFUND OF YOUR RESERVATION



1. CANCELLATION FREE OF CHARGE

AND WITHOUT PROOF,
OF YOUR RESERVATION

UP TO 31 DAYS BEFORE YOUR ARRIVAL



2. WE REFUND YOUR STAY*

ON YOUR ARRIVAL DATE IF :

- FRENCH ADMINISTRATIVE DECISIONS PREVENT YOU FROM COMING FROM YOUR HOME IN VAL THORENS
- CLOSURE OF THE ACCOMMODATION YOU HAVE BOOKED
- CLOSURE OF THE RESORT AND / OR SKI LIFTS



3. INSURANCE

ADAPTED TO THE CURRENT SITUATION
WITH RESUMPTION OF TRADITIONAL CONDITIONS
+ SPECIAL COVER FOR COVID19**:

- HEALTH ACCIDENT OF THE TENANT
- DEATH OF A TENANT OR A RELATIVE
- POSITIVE TEST CARRIED OUT IN THE 7 DAYS PRECEDING THE STAY
- DENIED BOARDING BY THE CARRIER

PLEASE FIND THE DETAILS OF THE INSURANCE :

https://reservation.valthorens.com/medias/documents/Assurance_Annulation/VTR-Assurance-Annulation_Contrat_Client_EN.pdf



IMPORTANT

- IF YOU FALL ILL DURING YOUR STAY, THE USUAL CANCELLATION CONDITIONS APPLY.
- TO ACTIVATE THESE CANCELLATION CONDITIONS, THE CUSTOMER MUST COMMUNICATE TO VAL THORENS RESERVATION, UPON CONFIRMATION OF THE RESERVATION, THE NAMES AND ADDRESSES OF ALL PARTICIPANTS.

FOR MORE INFORMATION, FIND OUR DETAILED CONDITIONS ON :
<https://booking.valthorens.com/general-terms-and-conditions-of-sale.html>

*BOOKING FEES AND INSURANCE SUBSCRIPTION ARE KEPT

**FOR ALL RESERVATION FROM NOVEMBER 1ST, 2020